

**Iowa Department of Human Services**  
**CHILD CARE CENTER COMPLAINT**

<b>Name of Center:</b> Helping Hands Preschool& Child Care		<b>Enrollment:</b> 80	<b>License ID:</b> 4197000092
<b>Street:</b> 4405 Central Street	<b>City:</b> Sioux City	IA <b>Zip Code:</b> 51108	<b>County:</b> Woodbury
<b>Mailing Address:</b> 4405 Central Street			
<b>Mailing City:</b> Sioux City	IA	<b>Zip Code:</b> 51108	
<b>Director's Name:</b> Amanda Boisen		<b>Center Phone Number:</b> 712-239-0515	
<b>On-Site Supervisors:</b> Na		<b>E-Mail Address:</b> hhpreschoolandchildcare@yahoo.co	

**Date of Complaint:** 2/13/2014

**Date of Visit:** 2/13/2014

☐ Scheduled      ☒ Unannounced      ☐ NA

☐ Non-Compliance with Regulations Found      ☒ Compliance with Regulations Found      ☐ NA

## RECOMMENDATION FOR LICENSE

**[X] NO CHANGES** to licensing status recommended

[ ] **PROVISIONAL** license from \_\_\_\_\_ to \_\_\_\_\_

**[ ] SUSPENSION of License**

## [ ] REVOCATION of License

**Summary of Complaint:**

Allegations that staff do not give the children enough food for breakfast. Staff are smoking in the daycare office. Floors in the infant room are very dirty. Water given to children is yellow at times. Staff give the children each other's bottles. Staff do not write up injury reports.

**Licensing Rules Relevant to the Complaint:**

109.10(11) Smoking or tobacco products are not used in the center, outdoor play area, or center operated vehicle during hours of operation.

109.9(2)e Files contain documentation of injuries, accidents or other child-related incidents.

109.11(3)a(10) Sanitation and safety procedures are in place to reduce the risk of harm to children and the transmission of disease.

109.11(3)a(1) Center and premises are sanitary, safe, and hazard free.

109.15(5)b Sanitary and safe methods in food preparation, serving, and storage sufficient to prevent transmission of disease, infestation and spoilage are followed.

109.15(6) Suitable water and sanitary drinking facilities are available and accessible.

109.15(1)&109.15(2) Each child served a full nutritionally balanced meal or snack as defined by CACFP guidelines and serving sizes for meals and snacks are followed.

**Inspection Findings:**

Visited the center on 2-13 & 2-18-14. Talked with Amanda B, director, Andrea T and several other staff. There was no evidence that staff are smoking in the daycare building. Also, the building did not smell of cigarette smoke. Andrea T stated that they are not allowed to even smoke outside on the daycare property. They have to go down the block to smoke. Amanda B stated that no one is allowed to smoke in the building or on the daycare property outside of the building. Observed the children and staff eating breakfast. There was sufficient amount of food for each child. Floors appeared to be clean in all the rooms. Water in the kitchen and all the rooms was clear when water was drawn from the faucets (observed on both visits). Reviewed children's file information. Observed that staff do write up injury/incident reports. Read several incident reports that occurred recently. Staff in the infant room label the children's bottles with the child's name to prevent a child from getting another child's bottle. Staff state that children do not share bottles.

**Special Notes and Action Required:****Consultant's Signature:**A handwritten signature in black ink, appearing to read "John J. Welch". The signature is written in a cursive, flowing style.**Date:**

02/18/2014